



Planned Public, Open-Enrollment Classes

Scheduled in our live, instructor-led virtual classrooms

Volume discounts are available. Ask us about our training passes; **BIG savings** when achieving multiple certifications.

<u>ITIL Foundation</u>	December 9-12 (10am-3pm)
<u>ITIL 4 Drive Stakeholder Value (DSV)</u>	February 10-13 (10am-4pm ET) 
<u>ITIL 4 Create, Deliver & Support (CDS)</u>	February 24-27 (10am-4pm ET) 
<u>Certified Process Design Engineer (CPDE)</u>	March 10-13 (10am-3:30pm ET)  BOGO
<u>ITIL 4 Monitor, Support, Fulfil (MSF)</u>	March 24-27 (10am-4pm ET)
<u>ITIL High Velocity IT (HVIT)</u>	May 12-15 (10am-4pm ET)
<u>ITIL Direct, Plan & Improve (DPI)</u>	July 29-31 (10am-6pm ET)

Schedule is subject to change, please confirm on website. In the unlikely event of a date change, registered learners are informed immediately.

Join the Waitlist

Once we have enough learners interested, we will add dates and let you know the plan.

All "non-ITIL" classes available as **Independent Study**.

<u>ITIL IT Asset Management (ITAM)</u>	<u>ITIL Change Enablement</u>
<u>ITIL 4 Digital & IT Strategy (DITS)</u>	<u>Value Stream Mapping Fundamentals (VSME)</u>
<u>Experience Essentials (XLA)</u>	<u>ITSM For DevOps</u>
<u>Site Reliability Engineer (SRE) Foundation</u>	<u>Site Reliability Engineer (SRE) Practitioner</u>
<u>DevOps Foundation</u>	<u>DevOps Leader</u>
<u>DevSecOps Foundation</u>	<u>AIOps Foundation</u>

Founded in 2004, ITSM Academy is Minority Business Enterprise (MBE) certified, woman owned & operated.



All certification courses listed above
- and *many* others -
including workshops and simulations
are available for groups as corporate training and
available through our Courseware Licensing Program.
See our full [**course catalog**](#) | [**Email us**](#) for a quote

4.9

★★★★★

Google Overall Rating
ITSM Academy Inc

52 Reviews

Write a review

WHAT IS...?
Brought to you by ITSM Academy
#ITSM #ITIL #Agile #DevOps #SRE #XLA #VSM & more

"Ripped from the classroom"
A deep dive by topic



[Click to pick and download from our extensive WhatIs? library](#)