

Business Justification: ITIL (Version 5) Managing Professional Transition (MPT)

Objective:

Maximize prior ITIL investment while minimizing cost, time, and disruption to achieve updated certification aligned with current industry standards.

Why now:

- The MPT transition path is time-bound and expected to be retired once the market fully shifts to ITIL (Version 5).
- Delaying risks losing access to the condensed pathway, resulting in a longer and more expensive training route later.

Cost avoidance:

- MPT requires 1 course (with 2 exams) vs. multiple full modules if taken after the transition window closes.
- Reduces total training spend (fewer courses, fewer exam fees, less time away from work).
- Avoids duplicating learning already covered in prior ITIL certifications.

Efficiency gains:

- Accelerates certification timeline (weeks/months vs. extended multi-course pathway).
- Minimizes operational disruption by reducing time out of role.
- Focuses only on new and updated concepts, not re-learning unchanged material.

Business alignment:

- Keeps team aligned with current ITIL (Version 5) practices, supporting modernization and consistency.
- Strengthens ability to contribute to value-driven service delivery and transformation initiatives.
- Maintains credibility in client-facing, proposal, and compliance scenarios where current certification matters.

Risk of delay:

- Loss of transition option → higher future cost and longer path.
- To the learner: moving forward will require multiple courses and exams, rather than a streamlined transition.
- Potential misalignment with evolving ITIL guidance.
- Reduced ability to leverage prior certification investment.

