



[View extended calendar and details on website: www.itsmacademy.com](http://www.itsmacademy.com)

Courses include GAME ON! an Interactive Learning Experience® and access to our Learner Portal

Agile Service Management®	June	July	August	September	October
Certified Process Design Engineer (CPDE)®		July 30 - Aug 3 Virtual (12-5pm)			
Certified Agile Service Manager (CASM)®	Next Date: Fall 2018				
Certified Agile Process Owner (CAPO)®	Next Date: Fall 2018				
VeriSM™	June	July	August	September	October
VeriSM™ Foundation	Coming Soon				
VeriSM™ PLUS				6 - 7 Virtual (10-2pm)	
DevOps	June	July	August	September	October
DevOps Foundation®	5 - 8 Virtual (10-2pm)		13 - 16 Virtual (10-2pm)		8 - 11 Virtual (10-2pm)
DevOps Practitioner - DevOps Test Engineering (DTE)®		23 - 26 Virtual (10-3pm)			
DevOps Practitioner - DevOps Leader (DOL)®	18 - 21 Virtual (10-3pm)			10 - 13 Virtual (10-3pm)	
DevSecOps Engineering (DSOE)®	Coming Soon				
Continuous Delivery Architect (CDA)®					22 - 26 Virtual (10-3pm)
ITSM for DevOps			22 - 23 Virtual (9-5pm)		
Value Stream Mapping (VSM) for DevOps	Coming Soon				
ITIL®	June	July	August	September	October
Foundation			6 - 9 Virtual (12-5pm)		Oct 29 - Nov 1 Virtual (12-5pm)
Practitioner				24 - 27 Virtual (10-3pm)	
Lifecycle - Continual Service Improvement (CSI)	December 3 - 7 Virtual (12-5pm)				
Managing Across the Lifecycle (MALC)	November 5 - 9 Virtual (9-5pm)				
ITIL Lifecycle (5 Titles Available)	Courseware Licensing, Onsite & eLearning Delivery Available				
ITIL Capability (4 Titles Available)	Courseware Licensing, Onsite & eLearning Delivery Available				

Virtual Classes are delivered over the internet as live, instructor led courses. All the interaction of a physical classroom... with no travel costs!
 All dates are subject to change; please check our calendar at www.itsmacademy.com to confirm.
 Volume Discounts are available. Ask us about our Public Passes; save big dollars & achieve multiple certifications.
 All of the classes listed above, along with our workshops and simulations, are available for on-site delivery and through our Courseware Licensing Program.
 DevOps Institute Registered Education Partner (REP), approved to train Agile and DevOps Certifications Courses.
 Recognized by PMI® as a Global Registered Education Provider (R.E.P.), courses accrue Professional Development Units (PDUs).
 Minority Business Enterprise (MBE) certified, woman owned & operated.

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