Courses include GAME ON! an Interactive Learning Experience® and access to our Learner Portal

ITIL®	June	July	August	September	October
Foundation			22 - 24 Virtual (9-5pm)		
Practitioner	6 - 8 Virtual (9-5pm)				
Capability - Operational Support & Analysis (OSA)		24 - 28 Virtual (9-2pm)			
Capability - Planning, Protection & Optimization (PPO)		Call for Availability Onsite & eLearning Delivery Available			
Capability - Release, Control & Validation (RCV)				18 - 22 Virtual (12-5pm)	
Capability - Service Offerings & Agreements (SOA)					23-27 Virtual (12-5pm)
Lifecycle - Service Strategy (SS)		Call for Availability Onsite & eLearning Delivery Available			
Lifecycle - Service Design (SD)					
Lifecycle - Service Transition (ST)					Oct 30-Nov 3 Virtual (12-5pm)
Lifecycle - Service Operation (SO)		17 - 21 Virtual (12-5pm)			17 - 19 Blended (9-5:30pm)
Lifecycle - Continual Service Improvement (CSI)		Next Date: Dec 2017			
Managing Across the Lifecycle (MALC)			7 - 11 Virtual (9-5pm)		
DevOps & Agile Service Management®	**June**	**July**	**August**	**September**	**October**
Certified Process Design Engineer (CPDE)®					16-20 Virtual (9-2pm)
Certified Agile Service Manager (CASM)®			1 - 4 Virtual (10-2pm)		
Certified Agile Process Owner (CAPO)®				12 - 15 Virtual (10-2pm)	
DevOps Foundation®	26 - 29 Virtual (10-2pm)				2-5 Virtual (10-2pm)
DevOps Test Engineering (DTE)®				25 - 28 V (10-3pm)	
DevOps Leader®		Coming Soon!			
Continuous Delivery Architect (CDA)®		Coming Soon!			
DevOps Overview (Workshop)	9 Virtual (10-2pm)				
ITIL Overview (Workshop)	1 Virtual (1-5pm)		21 Virtual (10-2pm)		
Minimum Viable ITSM (Workshop)		31 Virtual (10-2pm)		8 Virtual (10-2pm)	
Business Relationship Management	**June**	**July**	**August**	**September**	**October**
Business Relationship Management Professional (BRMP)®		Coming Soon!			

Virtual Classes are delivered over the internet as live, instructor led courses. All the interaction of a physical classroom… with no travel costs!

All dates are subject to change; please check our calendar at www.itsmacademy.com to confirm.

Volume Discounts are available. Ask us about our ITIL Expert Pass & Agile Pass; save big dollars & achieve multiple certifications.

All of the classes listed above, along with our workshops and simulations, are available for on-site delivery and through our Courseware Licensing Program.

DevOps Institute Registered Education Partner (REP), approved to train Agile and DevOps Certifications Courses.

Recognized by PMI® as a Global Registered Education Provider (R.E.P.), courses accrue Professional Development Units (PDUs).

Minority Business Enterprise (MBE) certified, woman owned & operated.